

# REPORT FOR: **CABINET**

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<b>Date of Meeting:</b>	17 July 2014
<b>Subject:</b>	Strategic Performance Report – Quarter 4 2013/14
<b>Key Decision:</b>	No
<b>Responsible Officer:</b>	Tom Whiting, Corporate Director of Resources
<b>Portfolio Holder:</b>	Councillor Graham Henson, Portfolio Holder for Performance, Corporate Resources and Policy Development
<b>Exempt:</b>	No
<b>Decision subject to Call-in:</b>	Yes
<b>Wards affected:</b>	All
<b>Enclosures:</b>	Appendix 1 – Strategic Performance Report

## **Section 1 – Summary and Recommendations**

This report summarises Council and service performance for Quarter 4 against key measures and draws attention to areas requiring action.

### **Recommendations:**

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;
2. Cabinet note the report and identify any changes it wishes to see in future reports.

## **Reason: (For recommendation)**

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

## **Section 2 – Report**

### **Introductory paragraph**

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council's vision and Council Priorities and identify corrective action where necessary.

### **Reporting Format**

The Strategic Performance Report is arranged to correspond with the [Corporate Plan for 2013-15](#).

The Corporate Scorecard, which forms part of this report, places an increased emphasis on outcomes for the resident and service user, i.e. what benefit or difference they will experience. Since outcomes may change relatively slowly over time, more of the measures are annual or even biennial and therefore not updated each quarter. For simplicity, these are shown only in the quarter in which they become available.

The report at **Appendix 1** provides the following content:

#### **Council wide progress in the Quarter**

Summaries of -

- Council-wide and Directorate progress in the Quarter
- Progress with major projects in the Transformation Programme
- Progress against the Council's Equality Objectives

#### **Performance Summary for each Corporate Priority (as originally established in the Corporate Plan) and the Efficient and Effective Organisation perspective**

- Summary for key performance indicators on the Corporate Scorecard

- An analysis of progress against each red indicator in the “key challenges” section

### **Corporate Scorecard** in full

The next report (Quarter 1, 2014/15) will be adjusted to reflect changes in Council priorities and the Corporate Plan.

### **Options considered**

None.

### **Legal Implications**

None specific.

### **Financial Implications**

The Financial Implications are set out in the Appendix to the report.

### **Performance Issues**

The report deals in detail with performance issues.

### **Environmental Impact**

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council’s climate change strategy.

### **Risk Management Implications**

The risks arising from the Performance Report will be measured through the Council’s Corporate Risk Register.

### **Equalities implications**

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

### **Council Priorities**

The Council’s vision:

**Working Together to Make a Difference for Harrow**

As noted above this is the last Strategic Performance Report arranged to correspond with the priorities contained in the [Corporate Plan for 2013-15](#). The next Strategic Performance Report, for Q1 2014-15, will correspond with the new priorities as agreed by full Council on 12 June 2014.

### **Section 3 - Statutory Officer Clearance**

Name:	Steve Tingle	<input checked="" type="checkbox"/>	on behalf of the Chief Financial Officer
Date:	18 June 2014		
Name:	Stephen Dorrian	<input checked="" type="checkbox"/>	on behalf of the Monitoring Officer
Date:	23 June 2014		

### **Section 4 – Performance Officer Clearance**

Name	Alex Dewsnap	<input checked="" type="checkbox"/>	Divisional Director Strategic Commissioning
Date:	12 June 2014		

### **Section 5 – Environmental Impact Officer Clearance**

Name	Venetia Reid-Baptiste	<input checked="" type="checkbox"/>	on behalf of the Corporate Director (Environment & Enterprise)
Date:	23 June 2014		

<b>Ward Councillors notified:</b>	<b>NO</b>
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## **Section 6 - Contact Details and Background Papers**

**Contact:** Martin Randall, Business Intelligence Partner (Resources, Community & Culture), Strategic Commissioning, 020 8424 1815

**Background Papers:**

[Corporate Plan 2013-15](#)

**Call-In Waived by the  
Chairman of Overview  
and Scrutiny  
Committee**

**NOT APPLICABLE**

*[Call-in applies]*